



Report of the East North East Area Manager

North East (Inner) Area Committee

Date: 6 December 2010

Subject: Community Charter Update Report

Electoral Wards Affected:

Chapel Allerton
Moortown
Roundhay

Ward members consulted
(referred to in this report)

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

Council
Function

Delegated Executive
Function available for
Call In

Delegated Executive Function
not available for Call In Details
set out in the report

Executive Summary

This report provides Members with information on progress against the 35 promises outlined in the inner North East Community Charter and a half year update on actions and achievements of the Area Management Team relating to priorities and work of the Area Committee since the Area Committee meeting in June 2010.

Purpose of this report

1. This report provides Members with half year update on actions and achievements of the Area Management Team relating to priorities and work of the Area Committee since the Area Committee meeting in June 2010. It also provides information on progress against the 35 promises outlined in the inner North East Community Charter.
2. The report aims to highlight key achievements and provide an exception report for members to ensure that where satisfactory progress has not been made against the Community Charter promises remedial action is in place.

Background Information

3. The ADP for 2008/9 – 2010/11 has been developed following the headings contained within the Vision for Leeds. It is a local expression of the city's commitment to the Local Area Agreement and partnership working. The themes of the ADP are:
 - Culture
 - Stronger Communities
 - Enterprise and Economy
 - Transport
 - Environment
 - Health and Well-being
 - Thriving Neighbourhoods
 - Learning and Young People.
4. Each year the ADP is refreshed to take into account changing priorities and opportunities. A completely new ADP will be written for 2011-14 in line with the next Leeds Strategic Plan cycle.
5. The annual refresh is produced following analysis of evidence provided by updated neighbourhood statistics, community consultation through the Area Committees engagement events and Elected Member discussion on local priorities.
6. Further to this, negotiation and agreement is reached with local partnership and service providers on what promises can be made in relation to each priority. This informs the refresh and makes clear the accountabilities for each priority in reporting back performance/progress to Area Committee during the year.
7. The refreshed priorities also provide a basis for which applications to the Wellbeing budget can be made.
8. The Area Delivery Plan for 2008 -11 was approved by this Area Committee and a refreshed version of the plan and promises for 2010/11 was endorsed by the Area Committee on 15 March 2010.
9. A 'traffic light' system has been adopted for the promises;
 - Where there are issues relating to a promise they are flagged as amber to draw member's attention to them. Remedial action will be taken by the partnership/lead agency responsible for this action to bring the item back into the right time-scales for delivery.
 - Where there is a more significant risk of the promise not being delivered they are given a red flag status. If any actions reach this status there will be an

action plan put in place to ensure that remedial action is taken and progress reported to the Area Committee.

Key Achievements

10. Appendix 1 provides members with full details of progress against each of the promises set out in the Charter; however attention should be drawn to key successes that have been since the approval of the promises in March 2010.
- The Reginald Centre opened on 18th October with all services operational from that date from the centre, work in ongoing to market the centre and increase the number of residents using the customer service centre, one stop shop and job shop. Work will shortly commence on the green space to the rear of the centre and bids have been submitted to match fund phase 2 of the scheme.
 - Consultation has commenced regarding the Beckhills gating scheme to improve security and prevent crime and ASB in the area.
 - Recycling sites have been agreed in the Beckhills estate and will be installed by the end of December 2010.
 - Festive light have been installed in all wards and switch on activities arranged to celebrate the switching on of these.
 - Chapel Allerton held the second festive lights switch on event with several hundred people attending. The event was supported by local businesses, schools and groups, who were keen to see the event build and be even bigger next year as it was seen to boost the local economy and community cohesion.
 - The coordinated approach to summer activities fro young people enabled additional activities to be run and all activities were well attended.
 - Consultation and engagement is ongoing with community groups and residents to feed into the priority setting and development of the Community Charter for 2011/12.
 - A significant amount of work has been done in relation to the Equality Framework gathering evidence to show how the work of the Area Committee and Area Management Team contribute towards the Authority achieving excellent in the assessment in April 2011. The internal validation has now been carried out and work to improve is ongoing, including embedding soft touch equality impact assessments into the ADP and Area Committee reporting processes.
11. It is worthy of note that of the 35 promises progress has been against all, but where there is a risk of the promise not fully being achieved remedial action has been planned, no promises are currently flagged as red.

Key Issues

12. Promises currently at risk of not being delivered are:

Promise	Risk	Remedial Action
1: Modernise facilities at Mandela and Palace Community Centres so that they are better used by the community.	Work not completed in buildings to improve facilities and impact on service delivery.	Concerns raised through appropriate channels and action now progressing through dedicated officer. Dates for work to begin on each scheme and

		estimated completion times requested.
30: Improve sports and leisure facilities at Scott Hall Leisure Centre, local playing fields and parks to increase opportunities for physical activity.	Lack of funding to enable schemes to progress.	WBI funding of £7,000 identified from Chapel Allerton Councillors for Scot Hall Leisure Centre will assist in drawing down match funding, but scheme not yet able to take place until all funding in place. Other schemes reliant on section 106 monies being received so unable to progress until these have moved on.
33: Help local schemes that encourage greater use of bicycles and walking; for example the Walking Bus initiative in schools.	Lack of projects identified and local groups to deliver.	Work ongoing to identify schemes and projects. Meeting arranged with community sports officer to discuss potential cycling project.

Priority Neighbourhoods

13. Neighbourhood Manager provided an in-depth update on the ongoing work and achievements in the priority neighbourhoods to the Oct 2010 Area Committee meeting. Since that date nominations for the Chair of the Chapeltown and Meanwood Community Leadership Teams have been nominated as Councillor Eileen Taylor (Chapeltown) and Councillor Sharon Hamilton (Meanwood). The first meetings to progress the Management Team for the Chapeltown and Meanwood Priority Neighbourhoods are planned to take place during December 2010 and January 2011 to develop the teams.
14. A detailed update of the work that has been undertaken in each of the priority neighbourhoods will be provided to the January 2011 Area Committee meeting.

Work Programme For The Next Reporting Period

15. During the coming period there are key projects that the Area Management Team will focus work around to ensure delivery against the Community Charter promises and to deliver actions in the Area Delivery Plan.
16. Consultation will take place throughout December and early January with local residents and groups to define the key priorities for 2011/12. Following on from this meetings will take place with partners and key stakeholders to agree the promises and action to deliver these along with lines of accountability for 2011/12.

17. Work is ongoing coordinating the 6th annual inner North East Area Committee Volunteer Thank You Event will be held on 9th December, with various local groups attending to provide performances and entertainment.
18. Work is ongoing to seek sponsorship for festive lights by local businesses in the wards to reduce the ongoing revenue costs to the Area Committee.
19. Improvements schemes will be progressed at Palace and Mandela Community Centre to install heating to the 2nd floor of Palace and an upgrade of the CCTV, installation of a door entry system and new flooring to the Mandela Centre.
20. The Stonegates estate continues to receive focus to address local ward concerns with an action plan to deliver additional improvements on the estate in relation to environmental issues and anti social behaviour.
21. Support is being given to the Open Door Management Committee to develop a business plan and focus on increasing usage and income for the facility following the withdrawal of funding through West Yorkshire Police. Funding opportunities and development of additional partnership working will be progressed during the coming months.

Charter Promises for 2011/12

22. Work is currently ongoing with the various partnerships and officers across the Inner North East to define the priorities for 2011 and beyond in line with the launch of the new Vision for Leeds and associated boards/plans.
23. As outlined in the Community Engagement Strategy which was approved by the Area Committee in June 2010 work is ongoing to engage with a wide range of groups in the area to consult on their key priorities to feed into the Community Charter for 2011/12. A copy of the letter and form is attached as appendix 2.
24. In addition PACT (Partners and Communities Together) meetings are to be attended across the area and various older peoples groups. Drop in sessions have also been held at The Opendoor and in the Reginald Centre.
25. Feedback from all of the resident consultation will be considered alongside information from the residents survey, the Neighbourhood Index, perceptions surveys and local ward members local knowledge. This will enable a draft set of priorities to be presented back to the Area Committee for approval in January 2011.
26. It is the intention to produce a draft Community Charter and promises for approval at the March 2011 Area Committee meeting along with an outline business plan to track performance against the delegated functions of the Area Committee.

Recommendations

27. The Area Committee is asked to note the contents of this report and:
 - a. Comment on the progress made against the current Community Charter promises and remedial action planned for those promises at risk of not being achieved

- b. Note the intention to report back on the emerging priorities for 2011/12 to the January Area Committee and draft 2011/12 Charter to the March 2011 Area Committee
- c. Approve the nomination for the Chairs of the Community Leadership Teams.

Background Papers

Area Committee Roles and Functions 2010/11